

Our guest are welcome to use our facilities and we hope they will do so with care and consideration. However if the untoward happens we would request that you inform the hotel as soon as possible.

Fire equipment and detection

Any guests who tamper or interfere with any equipment of detection devices will be liable for any charges in rectifying, resetting or replacing said equipment or device.

Should this be discovered after departure we will charge the card details held and send an invoice to the registered address.

Smoking

All areas of the hotel are non-smoking. Anyone caught smoking or if there is evidence of smoking in your room a charge of £100 will be incurred. This charge will be applied after departure if discovered on vacation of room.

Damages

If there are any stains (make-up, hair dye, wine etc) on any linen in your room you will be charged £10 per item.

| Key (lost) | £50 | Window Glass | from £100 |
|------------|-----------|-----------------|-----------|
| Lamp | £40 | Bedside cabinet | £80 |
| Picture | £40 | Bed base | from £200 |
| Mattress | from £250 | Bed linen | £20-50 |
| Towels | £20-40 | Chair | £100 |
| Table | £80 | TV | £250 |
| Mirror | £60 | Carpet cleaning | from £100 |
| Hairdryer | £50 | Kettle | £40 |
| Iron | £40 | Ironing Board | £60 |

If there is any other damage in your room through out your stay you will be charged as appropriate.

The above list is not exhaustive, if we can repair an item we will endeavour to do so to minimise the cost, if we replace an item we will do so at a reasonable cost.

By staying with us you agree to these additional charges being made

Please let us know in advance of departing to prevent additional charges for loss of use of the room.

Please note:

Charges will be applied after you depart if you have not disclosed them to us and we will charge any card retained and send you an invoice to the registered address given.